

# Foundation Coordination Assistance for patients with high co-pay or experiencing an insurance coverage gap.

- Diplomat will verify insurance benefits
- Diplomat investigates numerous foundations based on eligibility, drug, annual income, disease, etc.
- Diplomat contacts you to explain the funding process in more detail, and asks for any necessary additional information such as: household size, income, etc.
- Diplomat will work on your behalf and complete all necessary paperwork
- Upon approval, the insurance company and foundation are billed appropriately
- Medication is shipped to you

Important Note: All additional services are provided at **no additional charge** to you, your physician or insurance company.



## DEVOTION

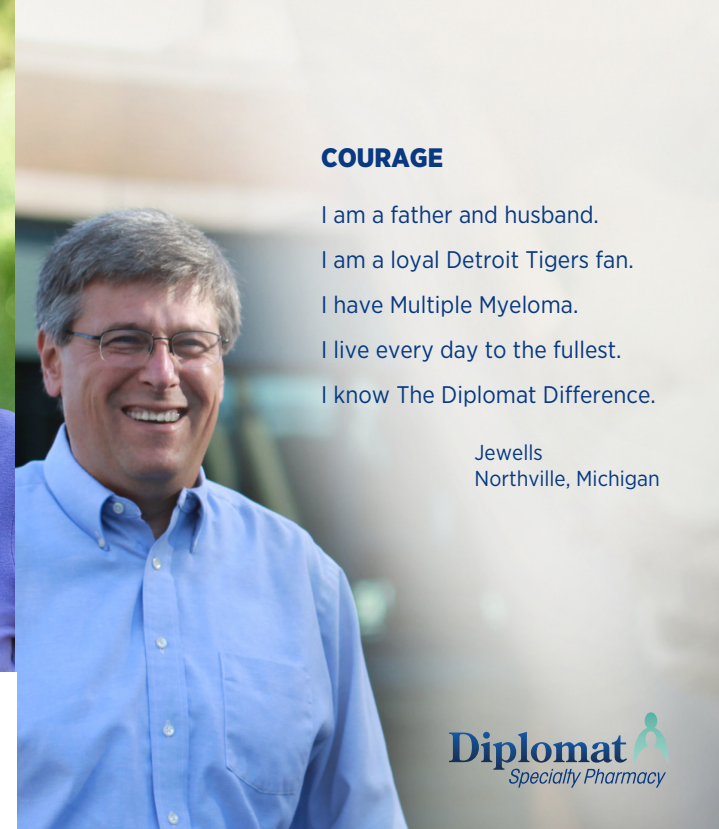
I have been married 52 years.  
I have 14 grandchildren.  
I am a breast cancer survivor.  
I believe prayers are answered.  
I know The Diplomat Difference.

Linda  
Taylors, South Carolina



Please call our  
**Patient Advocacy Hotline**  
Toll Free at  
**1.855.284.4642**  
or Fax your prescription and  
insurance information to  
**1.800.550.6272**  
for a complete benefit investigation

[diplomatpharmacy.com](http://diplomatpharmacy.com)



## COURAGE

I am a father and husband.  
I am a loyal Detroit Tigers fan.  
I have Multiple Myeloma.  
I live every day to the fullest.  
I know The Diplomat Difference.

Jewells  
Northville, Michigan



# Are you taking an oral chemotherapy prescription?

Diplomat Specialty Pharmacy  
can be your **TRUE**  
pharmacy partner.



Experience  
The Diplomat Difference

## Full-Service Pharmacy

Diplomat can fill all of your prescriptions in one place taking the burden off of you and giving you peace of mind knowing that our pharmacists understand all of your medications.

## Co-Payment Assistance

Diplomat has a dedicated FUNDING DEPARTMENT that will work with co-payment foundations to secure funding assistance to help you with affording your prescriptions. In 2010, Diplomat Specialty Pharmacy obtained over \$10 million in funding for patients needing assistance with high co-payments

## Support Services

Diplomat has pharmacists, nurses and oncology patient navigators on staff to answer any questions about your medications.

## Unique Medication Packaging

Diplomat can package your medication(s) into one convenient CarePak,<sup>®</sup> simplifying the dosing regimen, when available.



## Home Delivery

Diplomat will deliver your medication, overnight if necessary, to your home or physician's office at no additional charge.

## Refill Reminder

Diplomat will automatically call to schedule your refill delivery; or we will contact your physician to obtain a new prescription.

## Insurance billing

Diplomat has an extensive Billing Department and team to support you and your prescription needs.

If your insurance company tells us that you must use another specialty pharmacy or that your co-pay will be less expensive through another pharmacy, we will automatically transfer your prescription to that pharmacy and notify both you and your physician.



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[diplomatpharmacy.wordpress.com](http://diplomatpharmacy.wordpress.com)



Follow us on Twitter @DSPAdvocacy



# The Diplomat Difference

Welcome to Diplomat Specialty Pharmacy and thank you for considering us for your oncology medications.

Diplomat Specialty Pharmacy was founded over 35 years ago and distributes medications that require more oversight than usual. Today your Diplomat team includes clinical pharmacists, nurses, and technicians dedicated to help you with your medications. With nearly 500 employees drawing from a diverse background of experience and education, Diplomat claims the largest and most experienced staff of any independent specialty pharmacy in the nation. Our one-to-one care is designed to keep patients healthier...longer.

We are confident that you will be completely satisfied with our services, and like thousands of other satisfied Diplomat patients, you too will experience **The Diplomat Difference.**

*"Diplomat will do everything we can to insulate you and your healthcare providers from the multiple challenges of securing your necessary medications."*